

Hello, Trillium families

I wanted to reach out to you all with information on our response and plans for the COVID-19 virus (coronavirus). Because our services are included as healthcare and not education, our programs will remain open despite school closures across the state. However, we take the safety and health of the young people in our care, their families, and our staff very seriously.

At this time, our campus-based residential and day treatment programs are restricting visitors, in order to minimize the risk to our clients and staff as much as possible. Any visits from family are required to be no more than 2 visitors, per state restrictions, and we will be holding as many meetings and therapy appointments as possible using video or phone, rather than in person. In addition, we are asking that no child under 12 be brought to our programs for visits.

We will also be screening all visitors for symptoms of the virus and asking that anyone showing symptoms or in a high-risk group not come to our campus. Please consider staying at home proactively and working with your child's therapist to schedule your visit by phone or video if any of the following are true for you. The questions we will be asking in our screenings are:

- You have been in contact with someone who was confirmed or suspected to have COVID-19
- You have any of the following health symptoms: cough, fever, sore throat, or shortness of breath
- You have traveled internationally to any of the following: Any country in Europe, South Korea, China, Japan, or Iran

If you are in a high-risk group, please do not come to our campus for your own health, and for the safety of our campus. The current information from the CDC on high-risk groups includes older adults and people who have serious chronic medical conditions, such as heart disease, diabetes, or lung disease.

If you have any questions about Trillium's response, please do not hesitate to ask your child's team. We are dedicated to working with you to make sure that everyone stays healthy and safe.

- Jessie Eagan, MS, LCSW
Senior VP of Residential Operations